



**The RAKMO Institute**

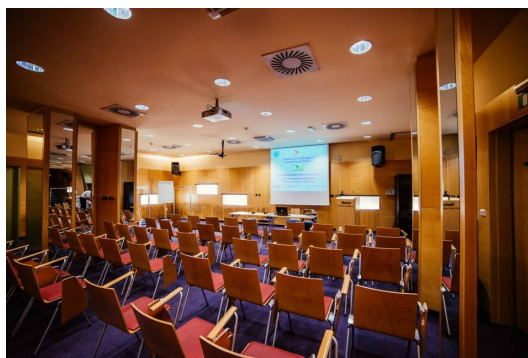
The Rakmo Institute in cooperation with Center for Transformative mediation, invites you to the

**Basic course on Transformative mediation,  
with Marko Iršič, Certified Transformative  
Mediator**

Basic Training will be conducted by Marko Iršič, Certified Transformative Mediator, the founder of the RAKMO Institute, and the author of the books *The Art of Conflict Management* and *Mediation*.

**Ljubljana, Slovenia 13. - 16. 11. 2017**

This training program provides an understanding of the core purpose and foundational principles of transformative practice. In addition to exploring the goals and effects of transformative intervention, this training provides practice with the core transformative intervention skills. Through lecture, discussion, video illustrations, and skill building exercises, this training program grounds participants in an approach to mediation practice that is rooted in the assumption that conflict is a crisis in human interaction.



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**Super early bird fee – paid before June 30th, 2017: 590,00 eur**

**Early bird fee - paid before September 30th, 2017: 690,00 euro**

**Regular fee - paid after September 30th, 2017: 790,00 euro**

**(VAT not included)**



**This course is advised to:**

- **those who wish to gain the basic skills in transformative mediation** (regardless of previous trainings in other approaches - eg. Problem-solving - and educational qualification)
- to all those **who wish to assist their clients** in mediation as consultants **or who find themselves managing** situations of conflict and **wish learn new techniques** to approach the same.

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## Transformative Mediation Training: Principles & Practice



**Participants in this training will gain an understanding of the theory and skills necessary for the practice of transformative mediation across a wide range of conflict settings. Specifically, participants in this training will:**

- Understand transformative conflict theory and the concepts of empowerment and recognition;
- See the relationship between a mediator's underlying motivations and the interventions used in practice;
- Obtain the skills needed to focus on and attend to the moment-to-moment interaction of the parties and their deliberations;
- Gain the capacity to take a responsive, supportive orientation that fosters party empowerment and avoids mediator directiveness
- Understand the full range of conflict settings (commercial disputes, family and divorce, neighbor, victim-offender, organizational conflicts, ethno-political conflicts) where transformative mediation is currently practiced.

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## **Program of basic Training on Transformative**

### **1.day**

AM

Overview of Training

Understanding How Mediator Purpose Drives Mediator Practice

Understanding The Transformative View of Conflict

Defining Mediation from a Transformative Perspective

The Orientation and Role of a Transformative Mediator

PM

Seeing Conflict Interaction Through a Transformative Lens

The Silent Mediator Exercise

Relational Premises of Transformative Mediation Practice

Overview of Core Transformative Mediator Practices and Skills

Mediator Communication Skills: Reflection Exercise



### **2.day**

AM

Mediator Communication Skills: Summary Exercise,

Checking-In Exercise, Staying back Exercise

Timing of Mediator Interventions: Cued Skill Exercise

Roleplays and analysis

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## **Program of basic course**

### **2.day**

PM

Facilitating the Opening Conversation with the Parties

Opening Conversation Exercise

Video of transformative mediation with analysis

Role-plays and reflection

### **3.day**

AM

Seeing Party Shifts toward Empowerment and Recognition

Video-recorded role-plays and analysis of the videos with individualized feedback

PM

Video-recorded role-plays and analysis of the videos with individualized feedback 2<sup>nd</sup> part



### **4.day**

AM

Role Plays of Mediator Practice and analysis

PM

Role Plays of Mediator Practice and analysis 2<sup>nd</sup> part

Implementation of Transformative Mediation in

Court, Organizational, and Community Contexts

Overcoming Challenges in Practice

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